

# Gastroenterology Associates

Gastroenterology and Hepatology

olygastro.com

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**Welcome to Gastroenterology Associates (GA).** We specialize in gastroenterology, hepatology, and endoscopy services. GA, and our Medicare approved Endoscopy Center, provide a full range of digestive disease services. Our physicians, advanced practice providers and care team are committed to providing quality healthcare in a safe, patient-friendly, comfortable and cost-effective environment.

## You will find the following information included in this packet:

- **Procedure Preparation Instructions:** Review these instructions at least one week prior to exam. This form explains what to do the week before your procedure.
- **Patient Interview Form:** Complete this form and bring it to your procedure. This form may be excluded if we have a current Patient Interview Form (within past 36 months).
- **Diabetes Instructions:** This form is included for diabetic patients only and explains how to adjust medications prior to your procedure.
- **Informed Consent:** This form explains the risks and possible complications of your procedure. This is your copy. Do not sign or return this copy.
- **Driver/Escort Responsibilities:** This form explains the requirements for having a driver/escort.
- **Patient Rights and Responsibilities:** This form explains your rights and responsibilities as a patient.
- **Advanced Directives Information:** This form provides information on Health Care Directives (Living Will) and Durable Power of Attorney.

**Billing:** We accept and bill for most insurance plans. You are responsible for co-payments, annual deductibles, co-insurance, and charges for services not covered.

1. You should receive an estimated out-of-pocket expense by mail or telephone prior to your procedure, unless you have Medicare, DSHS or other government insurance or are double covered by insurance. If you would like an estimate and do not receive one by 7 days pre-procedure, please contact our Benefits Coordinators at 360-413-8921 for assistance.
2. If you do not have health insurance, are underinsured, or who wish to pay without filing for insurance coverage, we offer discounted rates for paying out-of-pocket (self-pay) when paid in full at the time of service. Please contact our Benefits Coordinators for details at (360) 413-8921.
3. We accept cash, check, Visa, Discover, Mastercard, American Express. Payments may be paid by credit card at 360-413-8250 or 360-413-8921 or see our Financial Policy or [olygastro.com](http://olygastro.com) for mailing addresses.
4. You will receive a physician charge, a separate charge from the facility where your procedure is performed and a separate anesthesia services charge.
5. Laboratory, X-ray and biopsy/pathology services are also billed separately. Fees are dependent upon each service provided.
6. Final charges incurred will depend upon circumstances encountered at the time of your procedure.

## For your appointment:

1. Bring your driver's license, or photo ID card, and all current insurance cards, as we review these at each visit and scan them into your chart.
2. Complete and bring the Patient Interview Form (PIF), if provided, or complete it online via gPortal. If this form is not filled out when you arrive, we will ask you to fill one out, which may delay your appointment.
3. If you need to cancel or reschedule a procedure, notify us at least 3 business days in advance. Should you fail to show up for your scheduled procedure, you may be charged \$100.00. This fee is waived if you cancel 3 or more business days in advance of your procedure.

Visit our website at [olygastro.com](http://olygastro.com) to obtain more information about our Practice. Please contact us with any questions at 360-413-8250. We look forward to providing you with excellent quality GI healthcare.