

# Gastroenterology Associates

Gastroenterology and Hepatology

olygastro.com

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## Welcome to GA – Telehealth Visit

Dear Patient,

At GA, we provide best practice gastroenterology care to the southern Puget Sound region by focusing on our patient's experience and continually striving to improve safety, quality, accessibility, efficiency and cost containment. Our Gastroenterology Board Certified physicians specialize in gastroenterology, hepatology and related endoscopy procedures. Our Board-Certified Advanced Practice Providers – ARNPs, PA-Cs and CRNAs – work closely with our physicians to provide our patients with the compassionate and evidence-based care they deserve. At GA, our core values of knowledge sharing, respect, kindness, commitment and collaboration guide us daily in providing excellent patient care.

Before your telehealth appointment is scheduled, please complete the enclosed paperwork and return it to us promptly in the enclosed self-addressed, postage-paid envelope. This information is an important part of your medical history and is necessary for a complete evaluation.

The following documents are included for you to complete. *All forms must be completely filled out including your signature and the date you signed each form:*

1. Patient Information Form (PIF).
2. Notice of Privacy Practices Acknowledgement (our Notice of Privacy Practices may be read on our website: [olygastro.com](http://olygastro.com). Choose the "Patient Resources" tab at the top of the page, choose "Forms", under "New Patient Forms – Office Visit" find "Notice of Privacy Practices".
3. Financial Responsibility form.
4. Medicare Secondary Payer Form (only if you are covered by Medicare insurance).

We also need you to enclose and send:

5. A photocopy of the front and back of a picture ID (Driver's License, Military ID card, etc.).
6. A photocopy of ALL medical insurance cards (primary insurance, secondary, etc.).
7. A complete medication list including the names of the medicine(s), how you take them (for example by mouth or injection), the dosage(s) and how frequently the medicine(s) is prescribed. You do not need to include supplements other than iron, B12, folate and Vitamin D.

Once we have received your completed paperwork, we will call you to schedule your telehealth visit. After you are scheduled, you will be emailed an invitation to join our patient portal "gPortal" which is a secure way to communicate with us online. Please register for our "gPortal" when invited and contact our office for any assistance needed in portal registration (360) 413-8250.

Please review the *enclosed* Telehealth Visit Instructions for how to "check-in" to your telehealth appointment, once scheduled.

For more information please visit our website at [olygastro.com](http://olygastro.com) or call us at (360) 413-8250. We look forward to partnering with you in your healthcare!

Sincerely,

The Providers and Staff of Gastroenterology Associates